Washington University School of Medicine
Injury/Illness Procedures

2-HELP (314-362-4357) Protective Services

Life-Threatening Injury
- Contact Protective Services 2-HELP (314) 362-4357 immediately for transportation to the Barnes-Jewish Hospital (BJH) Emergency Room, 400 N. Kingshighway.
- Send the completed “Report of Injury or Illness” form to the Washington University Worker’s Compensation office at Campus Box 1084. For a copy of the form call (314) 935-5547.

Non Life-Threatening Injury
- Contact Protective Services at 2-HELP (314) 362-4357 for transportation to BarnesCare. If after-hours (between 4:30PM and 8:00AM) Protective Services will transport the employee to the BJH Emergency Room.
- Call the Worker’s Compensation office at (314) 935-5547 for authorization to treat the employee at BarnesCare and to request a “Report of Injury or Illness” form.
- Send the completed “Report of Injury or Illness” form to the Washington University Worker’s Compensation office at Campus Box 1084.

Eye Exposure/Injury
- For any substance in the eye (chemical, infectious, radioactive, blood, body fluid, particulates, etc.), immediately flush affected area with water for 15 minutes.
- Call Protective Services at 2-HELP (314) 362-4357.
- If the exposure involves blood or body substances, call the Infectious Disease Division 24-hour hotline at (314) 747-3535.
- Protective Services will escort the injured employee directly to the BJH Emergency Room.
- Emergency Room staff will contact the Ophthalmology resident on-call.
- Protective Services will contact Environmental Health & Safety’s emergency responder to fax a MSDS to the BJH ER. The BJH Emergency Room fax number is (314) 747-3338.
- Call the Worker’s Compensation office at (314) 935-5547 for authorization to treat the employee and to request a “Report of Injury or Illness” form.
- Send the completed “Report of Injury or Illness” form to the Washington University Worker’s Compensation office at Campus Box 1084.

Chemical Odors or Spills
- If a hazardous chemical is spilled, leave the lab immediately and call Protective Services at 2-HELP (314) 362-4357.

Needlestick, Puncture Wound, Blood or Body Substance Exposures
- Immediately wash affected area with soap and water (for skin exposures) or flush with water (for mucous membrane exposures).
- Call the Infectious Disease Division 24-hour hotline at (314) 747-3535.
- Press 3 for a needle stick injury or blood/body substance exposure and follow the instructions for Washington University employees or students.

Skin Exposure
- Immediately flush affected area continuously with water for 15 minutes.
- During this time, call Protective Services at 2-HELP (314) 362-4357. Protective Services will arrange the transport of the employee to either BarnesCare or the BJH Emergency Room depending on the severity of the exposure.
- Call the Worker’s Compensation office at (314) 935-5547 for authorization to treat the employee at BarnesCare and to request a “Report of Injury or Illness” form.
- Call EH&S at (314) 362-6816 to request that a MSDS be faxed to treatment facility. Please call Protective Services 2-HELP (314) 362-4357.

Radioactive Isotope Spills/Personnel Contamination
- Follow directions on the posted emergency procedures and call Radiation Safety at (314) 362-3476. After hours call the emergency pager at (314) 299-1322 or Protective Services at 2-HELP (314) 362-4357.

IN HOSPITALS (BJH North, BJH South, Center for Advanced Medicine (CAM), and St. Louis Children’s Hospital)
- Call BJH/SLCH Security (314) 362-0911
- Call BJH/SLCH Environmental Health & Safety at (314) 454-7008

Note: Washington University ID Badge should be presented at time of treatment

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